# Terms and Conditions as at September 2020



#### A Introduction

#### 1. Terms and Conditions

These Terms and Conditions are intended to promote the education and welfare of each pupil and the stability, forward-planning, proper resourcing and development of Avon House Preparatory School. These Terms and Conditions, together with the documents listed in Clause 3, form the basis of a legal contract for educational services.

#### 2. Non-Contractual Documents

Our prospectus and School website are not contractual documents. Please see Section K for further information.

#### 3. Contractual Documents

The following documents, which are available from the School office, are to be read in conjunction with these Terms and Conditions and form part of the contract:-

- 3.1 Registration Form;
- 3.2 Entry Acceptance Form;
- 3.3 Fees List;
- 3.4 School Complaints Procedure;
- 3.5 Such other documents as may be notified to Parents from time to time.

# B Terminology

4. The following words shall have the following meaning in these Terms and Conditions:-

#### 4.1 The School

Avon House Preparatory School Limited trading as Avon House Preparatory School as now or in the future constituted (and any successor). The School is a private company limited by shares.

## 4.2 School Governors/Governing Body

The Governors of the School who are appointed from time to time under the terms of its governing instrument and who are responsible for governance of the School.

#### 4.3 The Head

The person responsible for the day-to-day running of the School and that expression includes those to whom any duties of the Head or of the Governing Body have been delegated.

## 4.4 The Parents/You

Any person who has signed the Entry Acceptance Form and/or who has accepted responsibility for a child's attendance at this School. Parents are legally responsible, individually and jointly, for complying with their obligations under these Terms and Conditions.

## 4.5 Parental Responsibility

The School will provide relevant information concerning child to any person who has parental responsibility as defined by the Children Act 1989 unless a court order has been made to the contrary, or there are other reasons which justify withholding information to safeguard the welfare and best interests of the child.

#### 4.6 **Pupil**

The child named on the Entry Acceptance Form. The age of the pupil will be calculated in accordance with UK custom.

## C Admissions and Entry to the School

#### 5. Registration and Admission

#### 5.1 Registration

Applicants will be considered as candidates for Admission and Entry to the School when the Registration has been completed and returned to us and the non-returnable Registration fee paid.

#### 5.2 Admission

Admission occurs when Parents accept the offer of a place and will be subject to the availability of a place and the Pupil and Parents satisfying the admission requirements at the time.

## 5.3 **Entry**

Entry occurs on the date when a pupil attends the School for the first time under this contract.

## 6. Offer of a place and Acceptance Deposit

6.1 A non-refundable deposit ("the Acceptance Deposit") will become payable upon acceptance of a place by a Parent.

## 6.2 Equal Treatment

The School is a mainstream day School for boys and girls aged from 3-11 years. The School has a Christian ethos and welcomes staff and children from many different ethnic groups, backgrounds and creeds. Human rights and freedoms are respected. At present, our physical facilities for the disabled are limited but we will do all that is reasonable to ensure that the School's culture, policies and procedures are made accessible to children who have disabilities and to comply with our legal and moral responsibilities under the Disability Discrimination Act 1995 as amended by the Special Education Needs & Disability Act 2001 in order to accommodate the needs of applicants, pupils and members of the staff who have disabilities for which, after reasonable adjustments, we can cater adequately.

## **D** Pastoral Care

#### 7. Our Commitment

Pastoral care is a thread that runs throughout all aspects of life at this School and is directed towards the happiness, success, safety and welfare of each pupil and the integrity of the house and School community. We will do all that is reasonable to safeguard and promote your child's welfare and to provide pastoral care to at least the standard required by law in the particular circumstances. We will respect your child's human rights and freedoms which must, however, be balanced with the lawful needs and rules of our School community and the rights and freedoms of others.

## 8. Complaints Concerning Pastoral Care

Any question, concern or complaint about the pastoral care or safety of a Pupil or any education issue or other matter connected to the School must be notified to the School as soon as practicable in accordance with the School's Complaints Procedure.

## 9. Pupils Rights

The Pupil, if they are of sufficient maturity and understanding, has certain legal rights which the School must observe. These include the right to give or withhold consent in a variety of circumstances and certain rights of confidentially and, usually, the right to have contact with both natural or adoptive parents. If a conflict of interests arises between a Parent and the Pupil, the rights of, and duties owed to, the Pupil will in most cases take precedence over the rights of, and duties owed to, the Parent.

## 10. The Head's Authority

The Parents authorise the Head to take and/or authorise in good faith all decisions which the Head considers on proper grounds will safeguard and promote the pupil's welfare.

## 11. Ethos of the School

The ethos of this School is to foster good relationships between members of the staff, the pupils themselves and between members of the staff and pupils. Bullying, harassment, victimisation and discrimination will not be tolerated. The School and its staff will act fairly in relation to the Pupil and Parents and we expect the same of the Pupil and Parents in relation to the School.

## 12. **Physical Contact**

Parents give their consent to such physical contact as may accord with good practice and be appropriate and proper for teaching and instruction and for providing comfort to a pupil in distress or to maintain safety and good order, or in connection with the Pupil's health and welfare. Parents also consent to their child participating in contact and non-contact sports and other activities as part of the normal School and extra-curricular programme and acknowledge that while the School will provide appropriate supervision the risk of injury cannot be eliminated.

## 13. Disclosures

Parents must, as soon as possible, disclose to the School in confidence any known medical condition, health problem or allergy affecting the Pupil; and history of a learning difficulty on the part of the Pupil; or any disability, special education need or any emotional and behavioural difficulty on the part of the Pupil; or any family

Circumstances or court order which might effect the Pupil's welfare or happiness, or any concerns about the Pupil's safety or any change in the financial circumstances of parent/s of a pupil awarded a bursary by the School.

#### 14. Confidentiality

The Parents authorise the Head to override their own and (so far as they are entitled to do so) the Pupil's rights of confidentiality, and to impart confidential information on a "need to know" basis where necessary to safeguard or promote the Pupil's welfare or to avert a perceived risk of serious harm to the Pupil or to another person at the School. In some cases, teachers and other employees of the School may need to be informed of any particular vulnerability the Pupil may have.

## 15. Special Precautions

The Head needs to be aware of any matters that are relevant to the Pupil's safety and security. The Head must therefore be notified in writing immediately of any court orders or situations of risk in relation to the Pupil for whom any special safety precautions may be needed. Parents may be excluded from School premises if the Head, acting in a proper manner, considers such exclusion to be in the best interests of the Pupil or any other member of the School community.

## 16. Leaving School Premises

We will do all that is reasonable to ensure that your child remains in the care of the School during School hours but we cannot accept responsibility for the Pupil if they leave School premises in breach of School rules.

## 17. Residence During Term Time

We will do all that is reasonable to ensure that your child remains in the care of the School during School hours but we cannot accept responsibility for the Pupil if they leave School premises in breach of School Rules.

#### 18. Communication with Parents

With the exception of communication regarding cancellation, withdrawal and notice of withdrawal, the School will (unless otherwise notified) treat any communication from any personal with parental responsibility as having been given on behalf of each such person unless other arrangements are made and any communication from the School to any such person as having been made to each of them.

## 19. Absence of Parents

When both Parents will be absent from the Pupil's home overnight or for a twenty four hour period or longer, the School must be told in writing the name, address and telephone number for twenty four hour contact with the adult who will have the care of the Pupil.

## 20. Education Guardians

A pupil of any age whose Parents are resident outside the United Kingdom must have an education guardian in the United Kingdom who has been given legal authority to act on behalf of the Parents in all respects and to whom the School can apply for authorities when necessary. The School can accept no responsibility during half term or the holidays for pupils whose Parents are resident abroad and the Parents and guardians of such pupils must make holiday arrangements, including travel to and from the School, well in advance. The responsibility for choosing an appropriate education guardian rests solely with the Parents. Parents are responsible in each case for satisfying themselves as to the suitability of an education guardian and shall from time to time provide the School with up-to-date contact details for the appointed education guardian.

# 21. Photographs

It is the practice of this School to include some photographs or images of pupils in the School's promotional material such as the prospectus and website. Parents who do not want their child's photograph or image to appear in any of the School's promotional material must ensure their child is aware of this and include a declaration to this effect on the Registration Form (if they are a new Pupil) or Pupil Information Form (if they are a returning Pupil) at the start of the academic year.

## 22. Transport

The Parents consent to the Pupil travelling by any form of public transport and/or in a motor vehicle driven by a responsible adult who is duly licensed and insured to drive a vehicle of that type.

## 23. Pupil's Personal Property

Pupils are responsibly for the security and safe use of all their personal property including locker keys, watchers, computers, calculators, musical instruments and sports equipment, and for property lent to them by the School.

If the School permits a pupil to bring a mobile phone to School, it must be handed into the Head or the school office each morning.

#### 24. Insurance

Parents are responsibly for insurance of the Pupil's personal property whilst at School or on the way to and from School or any School sponsored activity away from School premises.

## 25. Liability

Unless negligent or guilty of some other wrongdoing causing injury, loss or damage, the School does not accept responsibility for accidental injury or other loss caused to the Pupil or Parents or for loss or damage to property.

#### E Health and Medical Matters

#### 26. Medical Declaration

Before the Pupil enters the School, Parents will be asked to complete a Pupil Health

Questionnaire concerning the Pupil's health and must inform the Head in writing if the Pupil develops any known medical condition, health problem or allergy, or will be unable to take part in games or sporting activities, or has been in contact with infectious diseases.

## 27. Medical Care

In order that the best use may be made of the facilities and services provided under the National Health Service, every pupil must be registered on the list of the School Welfare Officer while a pupil at the School. Parents must comply with the School Welfare Officer's recommendation which may include a reasonable decision to release the Pupil home when unwell.

#### 28. Pupil's Health

The Head may at any time require a medical opinion or certificate as to the Pupil's general health where the Head considers that necessary as a matter of professional judgement in the interests of the child and/or the School. A pupil of sufficient age and maturity is entitled to insist on confidentiality which can nonetheless be overridden in the Pupil's own interests or where necessary for the protection of other members of the School community.

## 29. Medical Information

Throughout the Pupil's time as a member of the School, the School Welfare Officer shall have the right to disclose confidential information about the Pupil if considered to be in the Pupil's own interests or necessary for the protection of other members of the School community. Such information will be given and received on a confidential "need to know" basis.

#### 30. Emergency Medical Treatment

The Parents authorise the Head to consent on behalf of the Parents to the Pupil receiving emergency medical treatment including blood transfusions within the United Kingdom, general anaesthetic and operations under the National Health Service or at a private hospital where certified by an appropriately qualified person necessary for the Pupil's welfare and if the Parents cannot be contacted in time.

#### F Educational Matters

# 31. Our Commitment

Within the published range of the School's provision from time to time, we will do all that is reasonable to provide an educational environment and teaching of a range, standard and quality which is suitable for each pupil and to provide education to at least the standard required by law in the particular circumstances.

## 32. Organisation

We must reserve the right to organise the curriculum and its delivery in a way which, in the professional judgement of the Head, is most appropriate to the School community as a whole. Our policy on streaming, setting and class sizes may change from year to year and from time to time and will depend mainly on the mixture of abilities and aptitudes among the pupils and may take into account management of friendship groups. Any parents who has specific requirements or concerns about any aspect of their child's education or progress should contact their child's class teacher, or any other appropriate member of staff, as soon as possible, or contact the Head in the case of a grave concern.

## 33. Progress Reports

The School monitors the progress of each pupil and reports regularly to Parents by means of grades, full written reports and consultation/parents meetings.

#### 34. **Sex Education**

All pupils will receive health and life skills education appropriate to their age in accordance with the curriculum from time to time unless the Parents have given formal notice in writing that they do not wish their child to take part in this aspect of the curriculum.

#### 35. External Examination

The Head may, after consultation with Parents and the Pupil, decline to enter the Pupil's name for any external examination paper(s) if, in the exercise of professional judgement, the Head considers that by doing so the Pupil's prospects in other examinations would be impaired and/or if the Pupil has not prepared for the examination with sufficient diligence, for example, because the Pupil has not worked or revised in accordance with advice or instruction from the staff.

## 36. Reports and References

Informational supplied to Parents and others concerning the progress and character of the Pupil, and about examination, further education and career prospects, and any other references will be given conscientiously and with all due care and skill but otherwise without liability on the part of the School.

# 37. Learning Difficulties

The School will do all that is reasonable in the case of each Pupil to detect and deal appropriately with a learning difficulty which amounts to a "special educational needs".

## 38. Screening for Learning Difficulties

The screening tests available to School are indicative only: they are not infallible. Parents will be notified if a screening test indicates that the Pupil may have a learning difficulty. A formal assessment can be arranged by the School at the Parents' expense (and only having first received written authority from the Parents) or by the Parents themselves.

## 39. Information about Learning Difficulties

Parents must notify the Head when Completing the Pupil Health Questionnaire and Subsequently if they are aware or suspect that the pupil or anyone in his or her immediate family has a learning difficulty and Parents must provide us with the copies of all written reports and other relevant information. Parents will be asked to withdraw the Pupil, without being charged Fees in lieu of notice if, in the professional judgement of the Head and after consultation with the Parents and with the Pupil (where appropriate), the School cannot provide adequately for a pupil's special educational needs. The School reserves the right to charge any additional teaching provided as an extra.

#### 40. Moving up the School

## 40.1 Completion of School Years

It is assumed that each pupil who satisfies the relevant criteria at the time will progress through the School and will ultimately stay until the end of Year 6 in order to prepare for senior school entry at Year 7.

#### 40.2 Consultation on Entry to Key Stage 2

Parents will be consulted before the end of the Spring Term in Year 2 if there appears to be any reason why the Pupil may be refused a place at the next stage of School.

#### 40.3 Notice of Removal of a Pupil

Parents must give a term's notice in writing (i.e. before the start of the Summer Term) in accordance with Section H if they do not intend their child to proceed to the next stage of the School. If such notice is not received the fees for the next full term will be payable.

## 41. School's Intellectual Property

The School reserves all rights and interest in any copyright, design right, registered design, patent or trademark arising as a result of the actions or work of the Pupil in conjunction with any member of staff and/or other pupils at the School for a purpose associated with the School. The School will acknowledge and allow to be acknowledged the Pupil's role in the creation/development of intellectual property.

## 42. Pupil's Original Work

Copyright in the Pupil's original work, such as classroom work, prep or homework, projects, internal examination scripts, practical work and computer generated material, belongs to the Pupil. Most such work (but not examination scripts) will be returned to the Pupil when it is no longer required for purposes of assessment, inspection or display. The Parent's consent for themselves and (so far as they are entitled to do so) on behalf of the Pupil, to our retaining such work on School premises until, in our professional judgement, it is appropriate to release the work to the Pupil. We will take reasonable care to preserve the Pupil's work undamaged but cannot accept liability for loss or damage caused to this or any other property of the Pupil by factors outside the direct control of the Head and staff.

## 43. Educational Visits

A variety of educational visits will be provided for your child while a Pupil at the School. The cost of some educational visits will be charged as an extra and parents' prior consent will be sought. Educational visits abroad or those in the United Kingdom involving an overnight stay will be the subject of a separate agreement with Parents. Class day and residential trips are compulsory and will require advance payment regardless of the pupil's participation. The Pupil is subject to School discipline in all respects whilst engaged in a School trip. All additional costs of special measures (such as medical costs, taxis, air fares, or professional advice) necessary to protect the Pupil's safety and welfare, or to respond to breaches of discipline, will be added to the bill.

## G Behaviour and Discipline

## 44. School Regime

The Parents accept that the School will be run in accordance with the authorities delegated by the Governing Body to the Head. The Head is entitled to exercise a wide discretion in relation to the School's policies, rules and regime and will exercise those discretions in a reasonable and lawful manner, and with procedural fairness when the status of the Pupil is at issue.

#### 45. Conduct and Attendance

We attach importance to courtesy, integrity, good manners, good discipline and respect for the needs of others. Parents warrant that the Pupil will attend every school day unless the child is ill or for other good reason. Good reason will expressly not include revising for external examinations unless the prior consent of the School has been sought. The Parents further warrant that the Pupil will take a full part in the activities of the School, will be punctual, will work hard, will be well-behaved and will comply with the School Rules about the wearing of uniform and general appearance.

#### 46. Pupils' Code of Conduct

The Pupils' Code of Conduct is set out in the prospectus and on the school website. Parents are requested to read this carefully with the Pupil before they accept the offer of a place.

## 47. School Discipline

The Parents hereby confirm that they accept the authority of the Head and of other members of staff on the Head's behalf to take all reasonable disciplinary or preventative action necessary to safeguard and promote the welfare of each pupil and the School community as a whole. The School's disciplinary policy which is current at the time applies to all pupils when they are on School premises, or in the care of the School, or wearing School uniform, or otherwise representing or associated with the School.

#### 48. **Investigative Action**

A complaint or rumour of misconduct will be investigated. The Pupil may be questioned and his/her accommodation, if on an overnight trip, or belongings may be searched in appropriate circumstances. All reasonable care will be taken to protect the Pupil's human rights and freedoms to ensure that his/her Parents are informed as soon as reasonably practicable after it becomes clear that the Pupil may face formal disciplinary action, and also to make arrangements for the Pupil to accompanied and assisted by a parent, education guardian or a teacher of the pupil

## 49. Procedural Fairness

Investigation of a complaint which could lead to expulsion, removal or withdrawal of the Pupil in any of the circumstances explained below shall be carried out in a fair and unbiased manner. All reasonable efforts will be made to notify the Parents or education guardian so that they can attend a meeting with the Head before a decision is taken in such a case;. In the absence of a parent or an education guardian, the Pupil will be assisted by an adult (usually a teacher) of his/her choice.

## 50. Divulging Information

Except as required by law, the School and it's staff shall not be required to divulge to Parents or others any confidential information or the identities of pupils or others who have given information which has led to the complaint or which the Head as acquired during an investigation.

## 51. Sanctions

#### 51.1 **Definitions**

The following words shall have the following meaning for the purpose of this Clause 51:-

- 51.1.1 Suspension means that the Pupil has been sent or released home for a limited period either as a disciplinary sanction or pending the outcome of an investigation or a Governors' review.
- 51.1.2 Withdrawal means that the Parents have withdrawn the Pupil from the School.
- 51.1.3 Expulsion and/or Removal means that the Pupil has been required to leave the School permanently.
- Released home means that the Head has consented to the Pupil being away from School for a specified period of time.
- Exclusion means that the Pupil may not return to School until arrears of Fees have been paid. This term may also be used as a general expression covering any or all of the other expressions defined in this clause.
- Leaving Status refers to whether the Pupil has been expelled, removed or withdrawn, and to the record which will be entered into the Pupil's file as to the reason for leaving, and the Pupil's status as a leaver, and the transfer of the Pupil's work to another educational establishment and to the nature of the reference which will be given in respect of the Pupil, and also to the financial aspects of the Pupil's leaving. These and any other relevant matters of leaving status will be discussed by the Head with the Parents and, where appropriate with the Pupil, at the time of the Head's decision.
- Governors' Review is a review by the Governing Body of a decision by the Head to expel or require the removal of the Pupil from the School (but not a decision to suspend the Pupil unless the suspension would prevent the Pupil taking a public examination). It may be carried out at the request of a Parent within seven days of the decision of the Head being notified to the Parents.

#### 51.2 Sanction Policies

The School's current policies on sanctions are available to the Parents on the website and should be read before they accept the offer of a place. These policies may undergo reasonable change from time to time but will not authorise any form of unlawful activity. Sanctions are listed along with school protocols.

#### 51.3 Expulsion

The Pupil may be formally expelled from the School if it is proved on the balance of probabilities that the Pupil has committed a very grave breach of School discipline or a serious criminal offence. Expulsion is reserved for the most serious breaches. The Head shall act with procedural fairness in all such cases. The Head's decision shall be subject to a Governors' Review if requested by a Parent. Parents will be given a copy of the Review procedure current at the time. The Pupil shall remain away from School pending the outcome of the Review.

## 51.4 Fees after Expulsion

If the Pupil is expelled, there will be no refund of the Acceptance Deposit or of Fees for the current or past terms. There will be no charge to fees in lieu of notice but save for any contrary provisions in any other agreement made between the Parents and the School all arrears of Fees and any other sum due to the School will be payable.

## 51.5 Removal in other Circumstances

Parents may be required, during or at the end of a term, to remove the Pupil, temporarily or permanently from the School, if, after consultation with the Pupil and/or the Parent, the Head is of the opinion that by reason of the Pupil's conduct, behaviour or progress, the Pupil is unwilling or unable to benefit sufficiently from the educational opportunities and/or the community life offered by the School, or if a Parent has treated the School or members of its staff unreasonably. In these circumstances, Parents may be permitted to withdraw the Pupil as an alternative to removal being required. The Head shall act with procedural fairness in all such cases, and shall have regards to the interests of the Pupil and Parents as well as those of the School.

#### 51.6 Fees after Removal

If the Pupil is removed or withdrawn in the circumstances described above, the rules relating to Fees shall be the same as for expulsion in Clause 51.4.

## 52. Complaints

A complaint about any matter of School policy or administration not involving a decision to expel or remove the Pupil must be made in accordance with the School's published complaints procedure, a copy of which is available on request. Every reasonable complaint shall receive fair and proper consideration and a timely response.

#### H Notice Provisions

## 53. Notice of Withdrawal of Pupil

Notice of the intention to withdraw a pupil from School is to be given by all Parents who signed the Entry Acceptance Form and shall be for not less than a term's written notice in accordance with Clause 54 addressed to and received by the Head personally or signed for by the Head's Secretary or the Bursar on the Head's behalf. It is expected that Parents will consult with the Head before giving notice to withdraw the Pupil.

## 54. A Term's Notice

A term's notice means a notice given before the first day of term and expiring at the end of that term.

# 55. Cancellation of an Accepted Place

A term's notice must be given in writing if the Parents wish to cancel a place which they have accepted. This shall include circumstances where notice of cancellation is given prior to Entry or if the child does not entre the School.

#### 56. Provisional Notice

Provisional notice is valid only for the term in which it is given and only when written and accepted in writing by the Head personally or the Head's deputy duly authorised for this purpose.

#### 57. Fees in Lieu of Notice

Fees in full for the term of notice at the rate that would have applied had the Pupil attended and not limited to the parental contribution in the case of a scholarship, bursary or other award or concession. The charge of a term's Fees represents a genuine pre-estimate of the School's loss in these circumstances and sometimes the actual loss will be much greater. This rule is necessary to promote stability and the School's ability to plan its staffing and other resources.

#### 58. Cancelling a Place Offered in the Summer Term

If the offer of a place is made in the Summer Term immediately prior to the term of entry the Parents may cancel their acceptance in writing at any time up to four weeks from the date of the Entry Acceptance Form. The Acceptance Deposit will then be retain by the School. Parents who give notice of cancellation after this date or who give no notice of cancellation will incur a liability to pay one term's Fees in lieu of notice.

#### 59. Termination by the School

The School may terminate this agreement on one term's written notice or, in the event of Expulsion or removal on immediate notice. The Acceptance Deposit would be refunded without interest less any outstanding balance of the account.

## 60. Termination by the School during the Foundation 1 Year

The School views the Early Years as an integral part of the School and expects that Parents will only accept a place in Early Years if the Pupil will remain at the School throughout his or her primary school career. If a Parents of an Early Years Pupil enters their child to be assessed for 4+ entry at another School, the School reserves the right to terminate the Pupil's place at the end of the Easter Term of the Foundation 1 year and in these circumstances may terminate this agreement on less than a term's notice.

## I Fees

## 61. Terminology

The term "Fees" shall include (but is not limited to):-

- 61.1 Registration
- 61.2 Entry Acceptance Deposit
- 61.3 Tuition Fees;
- 61.4 Fees for Extra Tuition;
- 61.5 Fees for Education Visits

- 61.6 Damage to School Property
- 61.7 Extras (including but not limited to clothing, equipment, photographs and other items ordered by Parents).

## 62. Payment

The Parents undertake to pay the Fees applicable in each School term in respect of each School year by direct debit instalments directly the School. Except where a separate agreement has been made between the Parents and the School for the deferment of payment of Fees, Fees for each term are due and payable before the commencement of the School term to which they relate. If one or more items on the bill under query, the balance of the bill must be paid.

#### 63. Refund/Waiver of Fees

Fees will not be refunded or waived for absence through sickness; or if a term is shortened or a vacation extended; or if a pupil is released home after public examinations or otherwise before the normal end of term or if the School is temporarily closed due to adverse weather or for any cause other than exceptionally and at the sole discretion of the Head in a case of genuine hardship or where there is a legal liability under a court order or under the provisions of this contract to make a refund. This rule is necessary so that the School can properly budget for its own expenditure and to ensure that the cost of individual default does not fall on other Parents.

## 64. Exclusion for Non-Payment

The right is reserved on three days' written notice to exclude the Pupil while Fees are unpaid. Exclusion on these grounds is not a disciplinary matter and the right to a Governors' Review will not normally arise but the Chairman of Governors has discretion if thought fit to authorise a review of the documentary evidence with or without a formal meeting with the Parents. The School may also withhold any information, character references or property while Fees are unpaid but will not do so in a way that would cause direct, identifiable and unfair prejudice to the legitimate rights and interests of the Pupil. A pupil who has been excluded at any time when fees are unpaid will be deemed withdrawn without notice twenty-eight days after exclusion.

## 65. Late Payment

Save where alternative provisions are contained in a separate agreement for the deferral of fees made between the Parents and the School, a surcharge of £50 will be levied for every month (or part thereof) during which any part of the fees remain unpaid. Cheques and other instruments delivered at any time after the first day of term will be presented immediately and will not be considered as payment until cleared. The Parents shall also be liable to pay all costs, fees and charges reasonably incurred by the School in the recovery of any unpaid Fees.

#### 66. Part Payment

Any sum tendered that is less than the sum due and owing may be accepted by the School on account only. Late payment charges will be applied to any unpaid balance of Fees.

## 67. Appropriation

The Parents agree that a payment made in respect of one child may be appropriated by the School to the unpaid account of any other child of those Parents.

#### 68. Payment of Fees by a Third Party

An agreement with a third party (such as a grandparent) to pay the Fees or any other sum due to the School does not release the Parents from liability if the third party defaults and does not affect the operation of any other of these Terms and Conditions unless an express release has been given in writing, signed by the Head. The School reserves the right to refuse a payment from a third party.

## 69. Instalment Arrangements

An agreement by the School to accept payment of current and/or past and/or future Fees by instalments is of concessionary and will be subject to separate agreements/s between the Parents and the School. Where there are inconsistencies between these terms and conditions and those of any instalment agreement or invoice issued by the School to the Parents (as applicable), the terms and conditions of the instalment agreement or the invoice shall prevail.

# 70. Scholarships and Bursaries

Every scholarship, bursary or other award or concession is a discretionary privilege, subject to high standards of attendance, diligence and behaviour on the Pupil's part and to the Parents treating the School and our staff reasonably. The terms on which such awards are offered and accepted will be notified to Parents at the time of

offer. Any value attached to a scholarship shall be deducted from Fees before any bursary or other concession is or assessed.

#### 71. Fees Increases

Fees are reviewed annually and are subject to increase from time to time. If less than a term's notice is given of a Fee increase, notice of withdrawal given within 21 days after notice of the increase was received will not incur a term's Fees in lieu of notice and the Acceptance Deposit will be refunded without interest less any sums owing to the School.

## 72. Information About Fees

The Parents consent to the School making enquiries of the Pupil's previous schools for confirmation that all sums due and owing to such schools have been paid. The Parents also consent to the School informing any other school or educational establishment to which the Pupil is to be transferred if any Fees of this School is unpaid.

## 73. Money Laundering

In some circumstances the School will need to obtain satisfactory evidence (such as sight of a passport) of the identity of a person who is paying the Fees.

# J Events Beyond the control of the Parties

# 74. Force Majeure

An event beyond the reasonable control of the parties to this agreement is referred to below as a "Force Majeure Event" and shall include such events as an act of God, fire, flood, storm, war, riot, civil unrest, act of terrorism, strikes, industrial disputes, outbreak of epidemic or pandemic of disease, failure of utility service or transportation.

#### 75. Notification

If either party to the Agreement is prevented from or delayed in carrying out its obligations under this Agreement by a Force Majeure Event, that party shall immediately notify the other in writing and shall be excused from performing obligations while the Force Majeure Even continues.

## 76. Continued Force Majeure

If a Force Majeure Event continues for a period greater than 90 days, the party who has provided notification under clause 74 above shall notify the other of the steps to be taken to ensure performance of this Agreement.

## 77. Termination

If the Force Majeure Event continues for a total period greater than 120 days, the party in receipt of notification under Clause 74 may terminate this agreement by providing at least three working days' notice in writing to the other party.

## K General Contractual Matters

## 78. Management

It is our intention that the Terms and Conditions will always be operated so as to achieve a balance of fairness between the rights and needs of parents and pupils, and those of the School community as a whole. We aim to ensure that the School, its culture, ethos and resources are properly managed so that the School, its services and facilities can develop. We aim also to promote good order and discipline throughout our School community and to ensure compliance with the law.

## 79. Legal Contract

The offer of a place and its acceptance by the Parents give rise to a legally binding contract on terms of these Terms and Conditions.

## 80. Change

This School, as any other, is likely to undergo a number of changes during the time your child is here. For example, there may be changes in the staff, and in the premises, facilities and their use, in the curriculum and the size and composition of classes, and in the School Rules and Regulations, the disciplinary framework, and the length of the School terms. In addition, there may be the need to undertake a corporate reorganisation exercise and/or a merger or change of ownership may be necessary. For these reasons, the benefit and burden of this agreement may be freely assigned to another party at the discretion of the School. Fee levels will be reviewed each year and there will be reasonable increases from time to time.

#### 81. Data Protection

By signing the Acceptance Form or by agreeing to be bound by these terms and conditions the Parents on behalf of themselves and so far as they are able on behalf of the Pupil authorise the School to process personal information including financial and sensitive personal information as is deemed necessary for the legitimate purposes of the School.

The School is committed to its obligations under the Data Protection Act 2018 and will ensure compliance when processing and retaining personal data.

#### 82. Consumer Protection

Care has been taken to use plain language in these terms and conditions and to explain the reasons for any of the terms that may appear one-sided. If any words or above or in combination, infringe the Unfair Terms in Consumer Contracts Regulations 1999 or any other provision of law, they shall be treated as severable and shall be replaced with words which give as near the original meaning as may be fair.

## 83. Consultation

It is not practicable to consult with parents and pupils over every change that may take place. Whenever practicable, the School will use reasonable endeavours to ensure that Parents will be consulted and where possible given at least a term's notice of a change of policy, change in any physical aspect of the School which would have a significant effect on their child's education or pastoral care, or a change of ownership. For example, notice would be given of a proposal to remove a subject from the curriculum.

## 84. Representations

Our prospectus and website describe the broad principles on which the School is presently run and gives an indication of our history and ethos. Although believed correct at the time of publication, the prospectus and website are not part of any agreement between the Parents and the School. Parents wishing to place specific reliance on a matter contained in the prospectus, website or a statement made by a member of staff or a pupil during the course of a conducted tour of the School or a related meeting should seek written confirmation of what matter before entering this agreement.

# 85. Third Part y Rights

Only the School and the Parents are parties to this contract. Neither the Pupil nor any third party is a party to it. The acts and omissions of Parents are binding on the Pupil and vice versa as to any matter of behaviour, discipline and Fees. All requests and authorities by the Parents are treated as being made on behalf of the Pupil and vice versa.

## 86. Interpretation

These Terms and Conditions supersede those previously in force and will be construed as a whole. Headings, unless required to make sense of the immediate context, are for ease of reading only and are not otherwise part of the Terms and Conditions. Examples given in these Terms and Conditions are by way of illustration only and are not exhaustive.

## 87. Jurisdiction

This contract was made at the School and is governed exclusively by the law of England and Wales and the parties submit to the nonexclusive jurisdiction of the Courts of England and Wales.

